

Subject: BOMBARDIER - CL600 2B19 registered SE-DUX, on 07/01/2016, at Oajevágge, Norrbotten County, Sweden

Reply to Safety Recommendation SWED-2016-001 received on 12/12/2016

<p>Safety Recommendation:</p>	<p>EASA is recommended to ensure that a general system of initial standard calls for the handling of abnormal and emergency procedures and also for unusual and unexpected situations is implemented throughout the commercial air transport industry. [RL 2016:11 R2]</p>
<p>Response:</p>	<p>Annex 1 (Part-FCL) of Commission Regulation (EU) No 1178/2011 on Aircrew includes specific multi-crew cooperation (MCC) training (FCL.735.A). The MCC course includes training to achieve competencies in communication, problem-solving, decision-making, monitoring and cross-checking. It includes making and responding to standard callouts (see AMC1 FCL.735.A).</p> <p>The operator shall also define the crew composition (ORO.FC.100) and provide Crew Resource Management (CRM) training appropriate to the flight crew member's role, as specified in the operations manual (ORO.FC.115 (a) of Commission Regulation (EU) No 965/2012). Elements of CRM training are required to be included in the aircraft type training and recurrent training as well as in the command course (ORO.FC.115 (b)).</p> <p>CRM is a major contributing factor to many occurrences, therefore the Agency significantly extended and modernised the existing CRM training scheme with ED Decision 2015/022/R, which entered into force on 01 October 2016. In particular, AMC1 ORO.FC.115 refers to the integration of CRM principles into flight crew training and operations including abnormal and emergency procedures. It identifies as training elements the operation monitoring and intervention as specified in the operations manual and puts a special emphasis on crew resilience, surprise and startle effect.</p> <p>The regulatory framework already provides requirements for monitoring and intervention on abnormal and emergency procedures with a special emphasis on unexpected situations. The Agency intends to support air operators in its implementation.</p> <p>For this purpose, the Agency has published a Safety Promotion document on "CRM training implementation". This document is available on the EASA website. It shares recommended practices and information on Crew Resource Management (CRM) and promotes the development of CRM training for both Air Operators having CRM</p>

	training responsibilities, and Competent Authorities having oversight responsibilities.
Status:	Closed – Agreement

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